

5.1 QUALITY POLICY

OUR VISION

RETTIFICA MECCANICA S.r.l. is a company that not only manufactures components but also actively contributes to the development of a high-quality industrial sector. Through strong synergies and collaboration, it enhances product performance, improves operational efficiency, and promotes the development of innovative and customized solutions. Technical expertise, passion, and reliability are the foundations of our success. A skilled and cohesive team, proud to be an integral part of the company, is what truly distinguishes us from our competitors.

Efficient management of the manufacturing process, the integration of specialized expertise, and a constant focus on innovation have always been key characteristics of the company's operations.

In 2026, RETTIFICA MECCANICA S.r.l. achieved UNI EN ISO 14001 certification, further demonstrating its commitment to environmental protection and the continuous improvement of its environmental performance.

OUR MISSION and OUR ORGANISATION

The company's modern, open-minded vision is supported by a well-structured and efficient organizational system. Technology and qualified human resources work together to effectively manage all manufacturing processes, with the objective of achieving the highest quality standards.

Continuous training, technical expertise, and an extremely flexible approach enable us to meet each customer's requirements and provide customized products.

We believe in strong partnerships with our highly qualified suppliers, selected based on product quality and the level of service they provide, with particular attention to building solid, effective, long-term technical and commercial relationships.

OUR VALUES

Integrity, fairness, competence, professionalism, transparency, teamwork, and consistency, together with a steadfast commitment to excellence, form the core values that guide our organization.

QUALITY CULTURE

RETTIFICA MECCANICA S.r.l. regards quality as a core company value, shared and embraced by everyone throughout the organization.

Management actively promotes a culture of quality founded on responsibility, collaboration, continuous training, transparent reporting of anomalies, and a commitment to continual improvement.

Each employee plays an essential role in achieving the company's objectives and contributing to the effectiveness and ongoing enhancement of the Quality Management System (QMS).

ETHICAL BEHAVIOR

Management promotes ethical, transparent, and responsible conduct in all relationships with customers, suppliers, employees, external organizations, and other interested parties.

Integrity, fairness, equal opportunity, and respect for diversity are fundamental values of our organization. We are committed to ensuring a workplace free from discrimination of any kind, including discrimination based on gender, race, ethnicity, religion, personal beliefs, disability, or age.

QUALITY POLICY

RETTIFICA MECCANICA S.r.l. believes that the present and future success of the organization are closely linked to customer satisfaction, the growth and empowerment of its people, technological innovation, sustainable processes, and continual improvement.

Management considers the Quality Management System (QMS) a strategic tool for strengthening the company's competitiveness, ensuring compliance with applicable requirements, and creating value for all interested parties.

This Quality Policy is aligned with the organization's strategic direction and provides the framework for establishing, reviewing, and achieving corporate objectives.

The organization is committed to understanding and anticipating customer needs, building long-term relationships founded on trust, quality, and reliability.

Quality is not merely a matter of compliance with procedures and controls; it is a fundamental element of the company's culture, embraced by all employees and actively supported by Management.

Management firmly believes that quality should not be regarded as a temporary or imposed framework, but rather as a continuous and sustainable process of growth and improvement, shared by all employees.

The ultimate objective is to establish an organization whose effectiveness does not depend on individual personnel, but on robust processes and procedures that are continually strengthened through the knowledge, experience, and contributions of its people.

Management is committed to the full implementation, maintenance, and continuous improvement of the Quality Management System (QMS), with the aim of enhancing the Company's reputation through the dedication, competence, and professionalism of all personnel.

To achieve the objectives of this Quality Policy, Management is committed to:

- understanding and meeting the needs and expectations of customers and other interested parties;
- ensuring compliance with all applicable standards, legal requirements, and regulatory obligations;
- fostering a culture of quality and continual improvement throughout the organization;
- developing employees' competencies, awareness, and engagement;
- promoting ethical, responsible, and transparent behavior at all levels of the organization;
- ensuring an inclusive, safe, and equitable working environment based on respect for individuals, equal opportunities, and the absence of direct or indirect discrimination;
- identifying and managing risks and opportunities to support strategic decision-making;
- providing the resources necessary to achieve established objectives;
- effectively managing organizational, technological, and market changes;
- strengthening business resilience and ensuring continuity of operations;
- periodically reviewing the Quality Management System to ensure its effectiveness, suitability, continual improvement, and compliance with the requirements of the UNI EN ISO 9001.

Management takes an active leadership role in promoting the Quality Management System, ensuring employee involvement, the communication of this Policy, and the regular review of objectives and results achieved.

This Policy provides the framework for establishing and reviewing quality objectives and for driving the continual improvement of the organization's overall performance.

Approved by

Bruno Consonni
General Manager
RETTIFICA MECCANICA S.r.l.