

5.1 QUALITY POLICY

OUR VISION

Rettifica Meccanica is not only components manufacturer, it also contributes to the growth of an industry with a high quality standard, whose synergies improve products, refine operational capacity and allow the development of cutting-edge customized solutions.

Technical knowledge, passion and people's reliability give rise to a competent, cohesive and proud team to be a living part of the company. This is what sets us apart. An efficient manufacturing process management, skills integration and innovation have always characterized Rettifica Meccanica.

OUR MISSION and OUR ORGANIZATION

A modern and open-minded vision of the company is supported by a meticulously organized system. Technology and qualified human resources join forces to best manage all stages of production, focusing on the highest quality. Continuous training, skills performance and an extremely flexible approach allow us to meet the needs of each client and to offer customized products.

We believe in partnership with our excellent suppliers selected according to their product quality and the service reserved for us and we have at heart solid and effective technical-commercial partnerships lasting over time.

OUR VALUES

Reliability, accuracy, competence, professionalism, transparency, spirit of collaboration, consistency, but also constant commitment to stand out.

QUALITY POLICY

RETTIFICA MECCANICA S.r.l. believes that the present and the future of the Company is aimed at the pursuit of maximum customer satisfaction and this satisfaction can be achieved by maintaining the Quality Management System compliant with the UNI EN ISO 9001: 2015 standard.

The MANAGEMENT is also convinced that Quality must not be a superstructure applied in a forced and / or temporary way, but a gradual and lasting process of growth over time, shared by all company collaborators.

Therefore, it is necessary to pursue a company whose rules and procedures depend on the people who enrich them with content and completeness. The MANAGEMENT is committed to the full implementation and continuous evolution of the Quality Management System in order to consolidate and improve the corporate image, also through the commitment and professionalism of all the staff involved.

For a fully implemented company's Quality Policy, the MANAGEMENT is committed to:

1. Provide a maximum attention to customer requests and expectations, the requirements of applicable rules, laws and regulations and to the continuous improvement of the organization and customer and stakeholder satisfaction.
2. Pursue quality in all phases of each process, where each employee is involved in achieving company goals;
3. Maintain a Quality Management System in accordance with UNI EN ISO 9001: 15 with the commitment to improve its effectiveness and efficiency
4. Satisfy customer requests in terms of: quick responses, strict compliance with the technical specifications provided, release of complete documentation according to requests;
5. Periodically review the Quality Management System in order to ensure the maintenance of the suitability of the system itself and to introduce the necessary changes and improvements.

For all this reasons the Management assumes an energetic role in promoting and mentoring all the activities concerning quality, through the dissemination at all levels of the abovementioned concepts and the verification of the results obtained.

The General Management
Bruno Consonni